

# WENZEL LOWE

wnzl.dev  
San Francisco, CA  
hi@wnzl.dev

## WORK EXPERIENCE

---

**Zendesk - Software Engineer** May 2020 - Present  
*San Francisco, CA - Zendesk (zendesk.com) makes customer experiences beautifully simple.*

**Zendesk - Software Engineering Intern** May 2019 - May 2020  
*San Francisco, CA - Zendesk (zendesk.com) makes customer experiences beautifully simple.*

- Completed a Summer, Fall, Winter, and Spring Internship.
- Develop features and bug fixes for core ticketing system for Zendesk's flagship product, Support.
- Code and test backend in Ruby on Rails, MySQL, and RSpec, frontend in React, Redux, GraphQL, and Jest.
- Shipped an Ember to React Migration for a high-traffic page in Zendesk Support.

**Twenty - Software Engineering Intern** June 2016 - August 2016  
*San Francisco, CA - Twenty (twenty.co) is an application for social location sharing.*

- Creating high-functioning prototypes in Framer, wireframe in Sketch for product features, tested onboarding and users first steps with Xcode UI Automation testing.

## EDUCATION

---

**Make School** *August 2018 - May 2020*  
Bachelor in Applied Computer Science GPA 4.0

## TECHNICAL KNOWLEDGE

---

<b>Programming Languages</b>	Javascript, Go, Python, Ruby
<b>Frameworks</b>	React/React Native, Redux, MobX, Vue, Node.js, Express, Flask, Ruby on Rails
<b>Databases &amp; Infrastructures</b>	MongoDB, MySQL, PostgreSQL, Redis, EventStore, Rancher, Kubernetes, Docker
<b>Project Tools</b>	Git, bash, Webpack, NPM, Yarn, RSpec, Mocha, Jest, PyTest, Postman, SendGrid, MailGun, WebSockets, Lottie
<b>Miscellaneous</b>	Classical Algorithms & Data Structures, Event Sourcing/CQRS, Adobe Creative Cloud, AirBnB code standards